



Limited Lifetime Warranty

STAUF USA, LLC ("STAUF") warrants to the original purchaser that STAUF Adhesive will maintain its bond for the lifetime of the floor. This warranty applies to the installation of all types of flooring as stated in the Technical Data Sheet for the respective adhesive when used on approved sub floors. STAUF also warrants the performance of its other products, including primers, sealers, and sub floor preparation products within the limitations stated in each respective Technical Data Sheet. STAUF products must be used in strict accordance with both the flooring manufacturers and STAUF's written pre-installation and installation instructions, including but not limited to sub floor, moisture and alkali limitations. This warranty applies to the original purchaser of the flooring only and is non-transferable. STAUF is not responsible for damages to the flooring before, during or after installation. STAUF offers no express or implied warranties in the event of dissatisfaction or damages resulting from the installation itself, from installation errors, or from improper maintenance.

Note: Failure to utilize proper testing and the recording of that proper testing **prior** to installation will void the warranty.

Exclusions:

The warranty does not cover damage to STAUF's products or the installed flooring caused by, but not limited to, the following:

- Hydrostatic pressure
- Excessive vapor emissions
- Uneven and/or unapproved sub floor materials
- Improper substrate preparation
- Improper installation or complaints related to the flooring material.
- Faulty accessories
- Excessive water (damaged water pipes, sinks, icemakers, faulty plumbing, flooding, etc.)

STAUF reserves the right to inspect each claim. All claims repaired and/or replaced without prior written or verbal authorization will void the warranty. In the event of an adhesive failure, STAUF will repair or replace, at its sole and absolute discretion, that section of the floor that has failed. If the floor fails after one repair or replacement, STAUF will assume such failure is caused by job site conditions and STAUF will no longer be responsible for the adhesion failure or job site condition.

Note: Failure to follow these instructions will void the warranty. Please see all Technical Data Sheets associated with products to be used before installation. Current Technical Data Sheets can be found on STAUF's web site at www.staufusa.com.

Alkalinity:

Alkalinity can cause damage to certain types of flooring and in some cases may cause adhesion failure in some manufacturer's adhesives.

Note: Please check Alkalinity limitations before using M2A-900 as this is the only adhesive from STAUF that is impacted by Alkalinity.

Exotic Species:

Bamboo, Wenge, Cherry, Teak and many other exotic species react differently to moisture and humidity. Please consult your local STAUF representative for details prior to installation of any exotic species.

Note: Bamboo Flooring which cups, bows, end-lifts, shrinks, expands, or otherwise reacts adversely to moisture following installation with any STAUF Adhesive is not covered under STAUF's Warranty. Such reaction is a clear indication of an unstable moisture condition and is not caused by the application of STAUF Adhesive.

Moisture Related Warranties:

Some STAUF products carry a moisture related warranty but have specific limitations. If parameters are deemed to be in excess of the product's limitations, STAUF will not be responsible for failure or floor performance in such cases. Please refer to product specific Technical Data Sheet for parameters. All pre installation tests must be adhered to in accordance with STAUF's, the flooring manufacturer's, and NWFA's, and other applicable guidelines.

Note: Failure to utilize proper testing and the recording of that proper testing **prior** to installation will void the moisture warranty.

This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered. No other written warranties expressed or implied shall be considered. Incidental and/or consequential damages are excluded under this warranty. This warranty supersedes any previous warranties.

PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE WARRANTY AND DISCLAIMER ASSOCIATED WITH THE WARRANTY.

Warranty Disclaimers

THE WARRANTIES IN THIS DOCUMENT MADE BY STAUF USA, LLC., WITH RESPECT TO ITS PRODUCTS, ARE THE ONLY WARRANTIES OF STAUF USA, LLC., STAUF USA, LLC., MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY STAUF USA, LLC., AND EXCLUDED FROM THIS WARRANTY.

THE PURCHASER AND STAUF USA, LLC., EXPRESSLY AGREE THAT THE SOLE REMEDY FOR BREACH OF THE WARRANTY SHALL BE REPLACEMENT, REPAIR OR REFUND OF THE DEFECTIVE PRODUCT AREA(S). (THIS COULD INCLUDE ALL LABOR, SUNDRIES TRIM AND JOB SITE TRIPS ASSOCIATED WITH JOB AT STAUF USA, LLC'S SOLE AND ABSOLUTE DISCRETION).

STAUF USA, LLC., MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND AND NO REPRESENTATIVE, EMPLOYEE, DISTRIBUTOR REPRESENTATIVE OR DEALER OF STAUF USA, LLC., HAS AUTHORITY TO MAKE OR IMPLY ANY SUCH REPRESENTATION, PROMISE OR AGREEMENT, WHICH IN ANY WAY VARIES FROM THE TERMS OF THIS WARRANTY. STAUF USA, LLC., ASSUMES NO RESPONSIBILITY FOR LOSS OF USE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS, COSTS, EXPENSES OR DAMAGES INCURRED BY THE PURCHASER OR ANY OTHER PERSON.

SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE EXCLUSION OR LIMITATION CONTAINED HEREIN MAY NOT APPLY IN THE PURCHASER'S STATE. THE WARRANTIES OF STAUF USA, LLC., GIVE THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.