



STAUF ADHESIVES AND BAMBOO FLOORING

STAUF Adhesives' policy for the use of our products with any type or construction of Bamboo Flooring follows.

Stauf laboratory testing and field installation tests have found most brands and constructions of Bamboo Flooring to be subject to product instability regardless of the type or brand of flooring adhesive used.

We have found that any Bamboo Flooring may cup, twist, bow, end or center lift, expand or contract unevenly, require much longer acclimating to its environment, and sometimes reacting abnormally in any environment when compared to a traditional wood floor installed in the same location. There is no one factor identified as to when this may or may not occur.

Specifically relating to "fused" or "stranded" Bamboo products wherein epoxies, resins, and various other materials are impregnated into Bamboo using a variety of methods such as heat and pressure, Stauf's extensive laboratory and field tests lead us to conclude that these type constructions seem particularly susceptible to the product performance issues described above.

Therefore, Stauf USA, LLC, will warrant that specific Stauf adhesives* (SMP-940, SMP-960, & PUM-950) will permanently bond Bamboo Flooring to approved sub floors when installation instructions of both the flooring manufacturer and Stauf are strictly followed.

While Stauf will warrant the bond of Bamboo Flooring to approved sub floors, Stauf USA, LLC, will not warrant the product performance of any Bamboo Flooring adhered with Stauf Adhesives.

We specifically state that any cupping, twisting, delamination, excessive expansion or shrinking, end lifting, telegraphing of the inner plies to the wear surface, or any other product performance failure is excluded from our warranty. Any consumers who experience such issues should contact the Bamboo Flooring manufacturer for Warranty coverage.

Should there be a situation in which the Bamboo floor has not bonded to the sub floor when an approved Stauf Adhesive was used and all installation instructions have been followed, the consumer should contact his dealer and follow the prescribed Stauf Warranty procedures.

Visit the Stauf web site at www.staufusa.com for warranty and warranty disclaimer information or contact Stauf at the numbers below for any questions.

*(Stauf WFR-930 and Stauf M2A-900 are not recommended for use with Bamboo Flooring in any installation.)

11/15/10

STAUF USA, LLC
6055 Primacy Parkway, Suite 428
Memphis, TN 38119

Toll-Free: 1-866-GLUE USA
Telephone: 1-901-820-0007
Fax: 1-901-820-0101

Internet & E-mail:
www.staufusa.com
info@staufusa.com